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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, APRIL 2, 2002

APPLICATION OF

VERIZON VIRGINIA INC.

CASE NO. PUC010257

To consolidate its Lee
Exchange into its Cumberland
Gap Exchange

ORDER PRESCRIBING NOTICE

On December 17, 2001, Verizon Virginia Inc. ("Verizon Virginia" or "the Company"), filed an application with the State Corporation Commission ("Commission") seeking authority to consolidate its Lee Exchange into its Cumberland Gap Exchange.

The application states that on April 26, 2000, telephone customers in the Lee Exchange petitioned the Commission for local calling to Middlesboro, Kentucky, and to the Tennessee exchanges of Cumberland Gap, Fork Ridge, Sharpe's Chapel, and New Tazewell. On August 8, 2000, the Commission Staff advised the Lee Exchange petitioners that neither the Kentucky nor the Tennessee regulatory agencies had a process for handling proposals for extended local calling areas and that two-way extended local service was not a viable plan. The Commission Staff developed with the Company an alternative local calling plan, which is the proposed consolidation of the Cumberland Gap and Lee exchanges. The local service area for the new

consolidated Cumberland Gap Exchange would include the exchanges in the current local service areas of the separate exchanges of Cumberland Gap and Lee.

The Commission is of the opinion that those Verizon Virginia customers who would be affected by the proposed consolidation should be afforded an opportunity to comment to the Commission about the proposed change.

Accordingly, IT IS THEREFORE ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC010257.

(2) On or before May 1, 2002, Verizon Virginia shall provide direct mail notice to each customer in the Lee and Cumberland Gap exchanges whose service would be consolidated into its Cumberland Gap Exchange. Such notice, at a minimum, must contain the following information:

NOTICE OF APPLICATION BY VERIZON VIRGINIA
INC. TO CONSOLIDATE THE LEE TELEPHONE
CALLING EXCHANGE INTO
THE CUMBERLAND GAP EXCHANGE

On December 17, 2001, Verizon Virginia Inc. ("Verizon Virginia") filed an application with the State Corporation Commission ("Commission") to consolidate the Lee telephone calling exchange into the Cumberland Gap exchange.

This consolidation will cause local monthly rates for most classes of service to decrease, and additional savings may be realized by eliminating current long distance charges from the new consolidated exchange for calls to the Middlesboro, Kentucky exchange and the Tennessee

exchanges of Fork Ridge, Cumberland Gap, Sharpe's Chapel, and New Tazewell.

Accompanying this notice is an explanation of how your local exchange rates and local usage rates may increase or decrease, a notice showing your exchange's current and proposed calling area, and your exchange's current rates and proposed new rates.

Any customers wishing to comment on the proposed exchange consolidation or to request a hearing may do so by filing such comments or requests for hearing, in writing, with the Clerk of the Commission, Joel H. Peck, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218 on or before May 22, 2002. Any such filing should refer to Case No. PUC010257.

VERIZON VIRGINIA INC.

(3) Any customer wishing to comment on the proposed exchange consolidation or to request a hearing may do so by filing such comments or request for hearing, in writing, with the Clerk of the Commission, Joel H. Peck, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218 on or before May 22, 2002. Any such filing should refer to Case No. PUC010257.

(4) On or before May 15, 2002, Verizon Virginia shall provide proof of notice as required herein.

(5) Any comments or requests for hearing on the proposed consolidation must be filed on or before May 22, 2002.

(6) On or before May 22, 2002, Verizon Virginia customers who are affected by this proposal may file with the Clerk of the Commission written comments or requests for hearing about this application. Any corporation shall be represented by counsel in accordance with Rule 4:8 of the Commission's Rules of Practice and Procedure and shall file an original and fifteen (15) copies of any comment or request for hearing on or before that deadline. Individuals may file single copies. All comments or requests for hearing shall be filed with Joel H. Peck, Clerk, State Corporation Commission, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, and shall refer to Case No. PUC010257.

(7) A copy of this Order and the application shall be made available for public inspection at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, from 8:15 a.m. to 5:00 p.m., Monday through Friday. A copy of the application also shall be furnished by the Verizon Virginia Customer Service Center upon customer request.

(8) On or before May 29, 2002, the Division of Communications shall file a report with the Commission on the comments received.